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**FACSIMILE COVER SHEET**

FROM: **Michael B. Johannessen, Reg. No: 35,557** Date **February 18, 2004**  
**Re: U.S. Patent No. 10/647,159**  
**Please send confirmation fax to 973.597.2400**

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TO: **Mail Stop Non-Fee Amendment** FACSIMILE NO.: **703-746-7329**  
**Commissioner for Patents** VOICE NO.:  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

**Items:**

- (1) Preliminary Amendment (3 sheets); and
- (2) This Fax Cover Sheet (1 sheet)

**TOTAL PAGES (WITH COVER)** **4**

**CLIENT ID/MATTER #:** **14846-17**

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I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, Fax No. 703-746-7329 on February 18, 2004.

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**OFFICIAL**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

*In re Application of  
Lorraine Love, et al.*

Serial No.: 10/647,159

Filing Date: August 22, 2003

For: System and Method for Multi-Platform  
Queue Queries

Attorney Docket No. 14846-17

Art Unit: 2141

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT UNDER 37 C.F.R. § 1.115**

SIR:

Please enter the following amendment into the file of the above-captioned application (the "Application").

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02/18/2004 1512965.01

PAGE 2/4 \* RCVD AT 2/18/2004 10:42:19 AM [Eastern Standard Time] \* SVR:USPTO-EFXRF-2/8 \* DNIS:7467329 \* CSID: \* DURATION (mm:ss):01:00